

# "When Quality Matters" Pool Opening Newsletter

February 25th, 2021

Dear Pool Owner,

We may be in the midst of winter right now, but spring is coming! We would like to say a huge thank you to all of our wonderful customers for your loyalty and business in general, but especially this past year. We feel extremely grateful and are looking forward to another year. Here's what you should know about opening your pool...

### **Pool Opening Guidelines and Reminders**

- Please have all water pumped off of your pool cover. Let us know if you would like us to clean or service your automatic cover.
- 2. Make sure power is on to the service panel at pool equipment location.
- 3. You are responsible for filling your pool with water 3/4 of the way up the skimmer prior to opening. This allows for proper circulation.
- 4. We will add shock and algaecide during the opening, if needed.
- 5. We do not balance chemicals or vacuum during our first visit. If you would like us to do either of these, please let us know at time of scheduling.
- 6. Please make sure gates, garages, pool rooms, etc are unlocked (or that we have the codes/keys) for easy access of our technicians.

### Helpful Hint: If you're not ready to open quite yet...

Until your pool is open, make sure you are testing your water's chlorine levels every week. You can add liquid chlorine to your pool even when it is winterized.

### Need help maintaining your pool or spa?

Ask us about our maintenance programs! Depending on your location, we offer weekly, biweekly, or monthly chemical checks. There is a limited amount of space on our out of town routes.

# 10% OFF CARTRIDGE FILTERS when school "

Mention this newsletter when scheduling your opening and receive 10% off a set of System 3 cartridge filters. Free install if done at time of opening.

\*While Supplies Last\*

Just a reminder...We recommend cleaning your filters every Spring and replacing them as needed. We are seeing most homeowners get about 3 seasons out of them. If you would like us to clean or replace your filters, please let us know when scheduling your opening.



We have been working towards this for a long time now! Our hope is to go completely paperless in the coming months and invoice strictly via email. Please let us know if you have any questions or if you would like your email on file changed.

### To schedule your pool opening:

- Please call our office at (208) 743-0116
- Email us at bronson@bandbpools.net
- Stop in to our store at 1120 Bryden Ave. in Lewiston.

#### **OUT OF TOWN OPENINGS**

Carpool dates (free travel) are as follows:

Pullman/Colfax - Tuesday, May 11th

## Genesee/Moscow/Garfield - Wednesday, May 12th

<u>Walla Walla/Milton-Freewater/College Place</u> – Please contact the office for a carpool date. In order to receive free travel, we will schedule customers who live near each other on the same day. If a specific date or time is required, travel may be additional.

# Pendleton/Adams/Hermiston-Thursday, April 15th

For those of you in areas not listed above (Pomeroy, Dayton, Orofino, Culdesac, etc) we will coordinate with other customers in your area as you schedule.

Thank you for your business!

B&B Pools, LLC

1120 Bryden Ave.

Lewiston, ID 83501

(208)743-0116

Summer Store Hours
(starting April 1<sup>st</sup>)
Mon-Fri 9-6
Sat 10-3